

# **Breuninger's Hygiene Standard**

## Measures to protect everyone's health

From the store entrance to the cash register: we have implemented a multitude of measures, as defined in our Breuninger Hygiene Standard, to guarantee you have a safe shopping experience when you visit us. Please support us in this and also comply with the general hygiene measures.

### Products

Our products are safe: Our logistics department operates in accordance with the strictest hygiene rules and was an early adopter of extensive preventative measures.

### Staff

We provide staff with comprehensive training and up-to-date information, so they have the knowledge they need to serve you safely, and provide the Breuninger quality you expect. We have also defined a comprehensive safety and hygiene concept for our staff.

#### Masks

For mutual protection, all our staff wear masks in the sales area, as you would expect. Please wear your mask too.

# Hygiene

Once again, we have significantly increased our daily cleaning rate. We are also disinfecting particularly busy places, such as the escalators and changing rooms, at regular intervals. We are also ensuring there are adequate supplies of disinfectants available to you and our staff in every Breuninger store.

### Social distancing

Please note that the minimum safe distance between you and the next customer or staff member is 1.5 meters. We have also provided coloured spacing markings on the floor in all areas where people have to wait. We have installed transparent safety dividers on our cash desks and at different service points.

## • Restrictions on customer numbers

Even though there is a lot of space in our premises, we are temporarily restricting customer numbers in the sales area. We are also controlling the number of customers who enter, to ensure you can maintain a safe distance of at least 1.5 meters, everywhere.